



Quality and first-class service are convincing

ECM specialist Fenotec appreciates retrofit and service by stoba

Memmingen, October 26, 2021. Fenotec GmbH, a leading service provider for contract deburring in the field of ECM technology, relies on stoba's ECM technology and convincing service. stoba Customized Machinery supports the smooth operation of the 12 ECM stations at Fenotec. The company benefits from high-performance machines, short downtimes and high economic efficiency.

Fenotec stands for economical deburring and contour machining using the electrochemical deburring ECM deburring method on a contract basis. The aim is to ensure high quality standards and short delivery times.

In order to meet the very high demands on deburring, time and costs, Fenotec relies on the plant technology and service of stoba Customized Machinery. The technology partner ensures innovation and tested quality products, such as the ECM and laser processing machines. In addition, stoba Customized Machinery also implements specific customer wishes, implements every technically possible solution and provides personal after-sales support according to individual customer requirements.

The deciding factor for a comprehensive technology change was the modernisation of existing VMB systems whose manufacturer had not been active on the market for years. "We have stoba took a detailed look at the systems. We were very pleased with the well thought-out, simple We really liked the simple standard design," says Ulrike Röck, head of production at Fenotec. stoba convinces with comprehensive expertise and service. Fenotec has handed over maintenance completely to stoba.

The accessibility of the stoba service hotline and the competence of the service technicians are convincing. The personal contact person can be reached immediately by telephone and is at the factory gate within a very short time if necessary.

"Our customers are always surprised how quickly we are present. Where it is not so easy to be directly on site within the shortest possible time, we now use our remote service via VPN. We connect to the site and can usually deal with questions and incidents immediately," explains Armin Dolpp, service manager at stoba Customized Machinery.

About Fenotec:

Fenotec GmbH has been very successful in the field of ECM technology for almost 30 years. The company from Erkheim is one of the recognised service providers for companies. In addition to deburring metal parts of all kinds using ECM technology, ECM deburring devices are developed and manufactured. The company is certified according to DIN EN ISO 9001. Well-known companies such as Arcus Elektrotechnik, Burgmeier, Ewe, Festo, Grob, Magnet-Schultz and many more value Fenotec's precision and quality.

About stoba Customized Machinery:

stoba consists of three business units: stoba Customized Machinery, stoba e-Systems (electric drives) and stoba Precision Technology. Within the group of companies, the focus of stoba Customized Machinery is



on customised production plants, from design consulting to plant service.

Founded in 1961 in Backnang, Baden-Württemberg, the company is now represented by more than 1,200 employees at seven locations worldwide (Backnang, Memmingen, Weinstadt, Brno, Charleston, Small Dole, Yantai). stoba stands for quality tested over many years, individual customer-oriented solutions and ambitious visionary innovations for the future. In both 2020 and 2021, the company was awarded the TOP 100 seal for its special innovative strength and above-average innovation successes.

More Information: www.stoba.one

Note for journalists:

This and other press information can be found in the Media section of the stoba website at:

www.stoba-one/media

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